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## **Michigan Association of Health Plan members rank among nation's best** *National Committee on Quality Assurance Report Highlights Excellence of Michigan Health Plans*

**Lansing, Mich.** — Michigan Association of Health Plans (MAHP) member health plans were once again rated among the best in the nation, according to the independent *2017-2018 National Committee on Quality Assurance (NCQA) Health Insurance Plan Rankings*.

Eight of our member plans were recognized with “higher performance” across three market segments: Commercial, Medicare and Medicaid. The “higher performance score” was based on measures included across three categories: consumer satisfaction, prevention and treatment.

MAHP member plans with “higher performance” ratings include Priority Health, Health Alliance Plan, Physicians Health Plan, Meridian Health Plan, United Health, Upper Peninsula Health Plan, Aetna, and Paramount Care. Specifically, in the Medicare segment, our Member Plans held the top three rankings statewide. In Medicaid, MAHP member plans earned the top four rankings.

“Michigan’s health plans are clearly among the best in the nation,” said Dominick Pallone, executive director of the Michigan Association of Health Plans. “This year’s ratings show their dedication to providing quality care, leadership, and innovation in health care. As employer, state government, and individuals make health plan decisions, they should be comforted knowing that our plans continue to drive quality to higher-and-higher levels.”

The NCQA updated its ratings measurements this year to focus on customer satisfaction, prevention, and treatment. These ratings are derived from Healthcare Effectiveness Data and Information Set (HEDIS), Consumer Assessment of Healthcare Providers and Systems (CAHPS), and NCQA’s accreditation standards. These measurements were weighted on a 0-5 scale with any score above 4 indicating “higher performance.” Based on this scale, plans with a “higher performance” rating are rated in the top third of plans nationally. Reports are available at [NCQA Rankings 2017-2018](#).

“We applaud all our member plans for their continued effort in all three of these market segments and their dedication to customer satisfaction, treatment and prevention,” said Dominick Pallone, Executive Director of the Michigan Association of Health Plans. “Seeing the

success of MAHP's strategic goals embodied within the NCQAs 2017-2018 Rating Report shows dedication to the healthcare landscape in Michigan."

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*The Michigan Association of Health Plans (MAHP) is an industry voice for 13 health care plans, covering more than 2.5 million Michigan residents, and 50 businesses affiliated with the health care industry. MAHP facilitates communication among members, government, and the industry regarding health care issues of common concern. The mission of the Michigan Association of Health Plans is to provide leadership for the promotion and advocacy of high quality, affordable, accessible health care for the citizens of Michigan.*